

CAMPGROUND & RV RESORT RULES

Your satisfaction is very important to us. We appreciate that you have chosen to spend your time with us and want to make sure you and all our guests enjoy their stay. With this in mind, we have outlined some basic RV standards and site standards to ensure that we maintain a standard of quality in our campground.

Please note that these guidelines and examples are not intended to address all possible situations that may arise at a property. If you have any questions or concerns, please feel free to stop by the management office at your convenience.

Most importantly, we hope you enjoy your stay with us!

Pricing										
Site Pad Length	Daily	Weekly	Monthly	Seasonal (May-1 - Nov-1)		Winter (12/1 - 4/1)				
25' (30a max)	\$ 35.00	\$ 205.00	\$ 775.00	\$	4,000.00	\$1350 + \$40/night occupied, <i>or</i> \$550/month + \$40/night occupied				
30'	\$ 40.00	\$ 250.00	\$ 850.00	\$	4,250.00					
35'	\$ 45.00	\$ 275.00	\$ 875.00	\$	4,500.00					
40'	\$ 47.50	\$ 285.00	\$ 900.00	\$	4,750.00					
45'	\$ 50.00	\$ 300.00	\$ 950.00	\$	4,750.00					
50'	\$ 52.50	\$ 325.00	\$ 975.00	\$	5,000.00					
55'	\$ 55.00	\$ 350.00	\$ 975.00	\$	5,000.00					
60'	\$ 60.00	\$ 360.00	\$ 1,000.00	\$	5,250.00					
Pull Throughs	\$ 65.00	\$ 375.00	\$ 1,100.00	\$	5,550.00					

Check-	Check-	Office	Electric	Water	WIFI	Septic
in Time	Out Time	Hours	Connections			
2pm-5pm	12pm	8am-6pm	50, 30, 20 amp @	Two spigots	200mb Fiber	1 Free
			each Pedestal	inside park,	WIFI	pump w/ 2-
				none @ sites	throughout	night stay

Reservations



Camping reservations are recommended and can be made for the same day of your arrival or up to 11 months in advance of your planned date of occupancy. Campers must make a reservation before setting up on any site. Reserve your campsite online at <u>www.HamiltonsNorthCoast.com</u> or by calling 1-906-884-3005. A non-refundable deposit must be made for the first night's stay during booking. If booking online, entire stay is paid for up front.

Cancellations

Cancellations made more than 14 days ahead of your planned stay are refunded completely. Cancellations within 14 days receive 50% refund, 50% credit. Cancellations made within 5 days of your planned stay receive a 25% refund. No-call No-shows receive no refund.

Visitors

Must be accompanied by the registered guest. Overnight guests are welcomed but must register with the office and subject to a \$3.50 per person fee. Visitors under 18 must always be accompanied by the registered guest. Notify the office of guest arrival prior to their arrival so they will be allowed in.

Vehicle & Driving Policy

- Motor Vehicles are restricted to the parking area at each campsite.
- No more than two vehicles are allowed per site
- One RV pulling a trailer is counted as one vehicle
- Ample and free trailer parking is available, all vehicles and trailers must be registered at the office.
- Maximum speed 5 MPH
- Yield to all pedestrians

Pet Policy



- Customers may bring usual household pets such as dogs and. No other animals, livestock, poultry, reptiles, insects or exotic pets are permitted.
- No more than 2 large pets or 4 small pets per site.
- All pets must be registered with the office and vaccination records must be available upon request, and all pets must wear a collar identifying the owner and phone number.
- Pets must be kept on a leash at all times and under the control of their owner.
- Cats must not be allowed to run loose.
- Pets must not be left tied or otherwise unattended at any time.
- For the protection of, and in consideration to other persons, noisy, aggressive, vicious, unruly or poisonous pets are not allowed at a campground or resort. Persons who are unable to control their pets must remove them from the campground and resort, or the animal may be taken to/by local animal control authorities.
- The owner of any pet is responsible for any injuries or damages caused by their pets. In addition, the owner of any pet that causes injury or damages to another is expected to resolve the issue directly with the injured party. We are not responsible for any injuries or damages caused by pets.
- Guests are responsible for their pets and should "clean up" after them. All pet droppings must be properly disposed of in a trash receptacle. If we incur expenses in excess of any "pet fee" paid by the guest, the guest will be required to reimburse us for those expenses.
- Pets are not permitted in the public buildings, amenity areas, at food functions.
- Pets will be allowed in certain rental units upon payment of a non-refundable pet fee. Please note that any guest wishing to bring a pet and use a rental unit must advise Reservations of this fact when making their reservation arrangements.
- Service animals may accompany a disabled person without any proof of disability or certification for the service animal and without payment of any pet fee or other surcharge. Service animals are permitted where pets are typically prohibited.
- Pet policies may vary and are subject to change without notice. To learn about specific pet policies, please contact the campground and resort directly.

Fire Pit Safety & Rules



- Campsites are equipped with steel fire pits. Prior to starting a fire, confirm current fire conditions via https://glff.mesowest.org/map/#/c4465,-8723,7/g0/mc/vadjc/s/n/zt
- No off-site firewood may be transported into the campground. Wood is for sale on site.
- Fire's combustible materials should never exceed the top of the fire ring.
- Do not leave fires unattended.
- Do not burn garbage, plastic, glass, cans, or other recycleable items. See this link for further information: <u>https://www.michigan.gov/egle/about/organization/air-quality/open-burning</u>
- Anyone under 18 around a fire must be always accompanied by a registered adult guest.
- Prior to leaving a fire, it is the guest's obligation to insure the fire is totally drowned out.
- Deposit all charcoal grilling coals into fire ring at site and drown out.

Emergency and Safety

All guests, visitors, pets, and their respective vehicles must be registered with the office. Should you need 911 services, please also alert campground staff so we can usher emergency services swiftly to your location. If you observe any activity you believe to be of concern, call 906-884-3005 24 hours a day. (No soliciting is allowed.) Emergency Contact Information forms are required from all monthly guests. This information remains private and used only when a situation arises when we need to contact someone in the event of an emergency or is sought by law enforcement agencies. We never give personal information out to others.

Site Standards

We all need to be good neighbors to our fellow campers! No one likes to camp next to a messy site, and a messy campsite can be an open invitation to unwanted wildlife. Following are some guidelines to help everyone be a good neighbor in the campground: **Recreational vs. Residence**



For our seasonal or annual campers, we need to remember that your campsite is a recreational site and not a residence.

• Customers shall use their RV and site for recreational purposes only and shall not use their RV and site as a permanent residence. Length of stay requirements are based on legal requirements and property established guidelines.

Safety Guidelines

- Campsites should be clean and neat, free of fire hazards and clutter.
- Customers shall not make any alteration to the electric, water or sewer connections provided by the campground/resort.
- Customers should adhere to specific legal requirements when connecting to electric services at the campground.
- Customers should be able to move your rig very quickly in case of emergency.
- No extra air conditioners, wires, hoses, or cords are allowed except through the OEM port.
- We are in black bear country, no outdoor refuse/garbage storage. All refuse must be properly and immediately taken to collection bin on site.

Tarps, Tents, Shade Structures, Other Structures

- Tents and "easy-up"-type structures are for temporary use only, limited to seven days.
- Manager can approve more substantial, semi-permanent shade structures, in accordance with the individual property & zoning guidelines.
- Please do not use a tarp to cover any part of your RV or campsite.
- Exterior furnishings should be appropriate for outdoor/camping use. Indoor furnishings including but not limited to sofas, chairs, refrigerators, freezers, and kitchen tables are not allowed on your campsite.
- Fencing is limited to 24" in height and may be utilized only in the area under the rig awning.
- Flags and signs that display politicians, political candidates or contain vulgarity or profanity are not allowed to be displayed at your site or throughout the campground/resort. Customers in violation of this policy will be asked to remove their flag/sign and if they refuse to do so, will be asked to vacate the property.

Noxious Activities

• No illegal, noxious or offensive activities shall be conducted at any site, including those that are or could become an unreasonable annoyance or nuisance to neighboring sites.



- We will not tolerate abusive or disruptive behavior, whether directed at management, staff or other persons.
- Smoking is not permitted in any of our buildings, including restrooms, pool areas and rental units. Smoking material must be extinguished in an appropriate fire container.
- The open consumption of alcoholic beverages is discouraged in the family areas of the campground/resort. Where permitted, alcoholic beverages must be kept in a concealed container. Under no circumstances will minors, as determined by state and local law, be served or allowed to consume alcoholic beverages at the campground/resort.
- Generator use between 4pm and 10am is not allowed. If a circumstance arises, please contact the office.
- Absolutely no fireworks in the campground.

Disorderly Persons

• The following are grounds for reservation termination and removal from the property: loud noise, whether mechanical, musical or vocal, use of foul or indecent language, causing damage to property of the campground or another person, drunken disorderly conduct, failing to follow rules, failing to follow directions of the property staff, threatening or abusive behavior, or any other conduct that is not the type of behavior that is expected at a family campground/resort.

Damage

 Customers are responsible for all damage or destruction of property, and any injury to persons, caused by the guest or his or her family, visitor or pets. We reserve the right to charge guests accordingly for any damage they cause to the grounds and/or campground/resort facilities, including but not limited to broken waterlines, damaged/missing sewer connections, cable lines, landscaping, and excessive debris (bottle caps, zip ties, cigarette butts, etc.).

RV Standards



The quality of RVs in a resort or campground can contribute to or detract from the overall experience of all the campers. For this reason, we enforce some standards of appearance on RVs, similar to those in place at many other RV resorts and campgrounds. Our property rules state that "all vehicles must be operable and in good condition." We think it may be helpful to outline a few examples of what is meant by "good condition." Please note that "good condition" does not mean "new," and we do not typically have an age limit for RVs.

RV Certification

RVs should have RVIA certification. RVIA certification states the rig complies with certain fire codes, which are important for the safety of our guests. Occasionally, exceptions can be granted on a case-by-case basis for non-RVIA rigs which seem to conform to safety requirements and are of a design and style compatible with the park. A park model RV, also known as a recreational park trailer, should be certified by the manufacturer and built in accordance with the ANSI code.

Appearance Guidelines

Overall, the RV should look and function as it was originally designed. While we can't provide a list including every possible scenario, following are a few examples that should be helpful:

- Doors, shrouds, panels, windows and coverings, etc. should be intact and not unsightly.
- Exterior should be not unsightly, and should be free of obvious, poorly-repaired damages.
- Tarps cannot be used for weatherproofing and awnings should be in good condition.
- Air conditioning units should not be added through the walls or windows unless previously approved.
- All hoses, wires, etc. should route through ports as originally designed.
- Exterior should be free of duct tape, repair tape, excessive caulk, etc.

Isolated minor issues are generally acceptable, provided multiple issues aren't combined to substantially deteriorate the appearance of an RV:

• Minor body damage which has been properly repaired but is still visible.



- Fading of decals and/or paint.
- Minor window cracking, although replacements should be scheduled.
- Damage from traveling that has just happened, especially if you have a repair plan.